



VEHICLE WARRANTY INFORMATION

Redcat Racing is the premier source for quality gas, nitro, and electric vehicles. As with all R/C vehicles, Redcat understands that there may be occasional manufacturing defects which can slip through our quality inspection procedures. To combat this, Redcat offers one of the industry's most aggressive warranty packages, including limited lifetime warranties on both nitro engines and all electronics!

Your Redcat Racing product is covered under a limited warranty for a period of 90 days from the date of purchase. If you believe you have a warranty claim, simply fill out this form <http://www.redcatracing.com/information/warranty-form.html> and include all information associated with the claim. *This warranty does not cover certain items as listed below, or damage caused by misuse or improper set-up**.

*Examples of misuse are as follows: Visible crash damage, Evidence of running through mud/water, and modified cases/heat sinks on electronics.
Note: Non-factory connectors and/or soldering also constitutes misuse for all electronic components.

All warranty claims must be handled through Redcat Racing and not your hobby dealer. This ensures that your claim is handled in a prompt manner by our trained technical staff. Please complete the linked warranty claim form and/or warranty parts return order form to move forward with the process.

<i>Items <u>NOT</u> covered under Redcat Racing 90 day limited warranty</i>	
Nitro/Gas Engines	http://www.redcatracing.com/information/warranty/LifetimeEngineWarranty.pdf
Electronics	http://www.redcatracing.com/information/warranty/LifetimeElectronicsWarranty.pdf
Gears, including clutch bell and others	Wear Items – Not covered under warranty
Clutch and clutch springs	Wear Items – Not covered under warranty
Engine pull starter	Wear Item – Not covered under warranty

If you have a specific part problem Redcat Racing will determine if the issue in question is covered under warranty and will contact you within 72 business hours after the warranty claim form has been completed and submitted to us. If determined that the part(s) are covered under warranty, Redcat will send you the part(s) at no charge. Redcat may ask for some parts to be returned prior to sending out replacement parts such as remote controls, engines and possibly some other items.

If you have a vehicle problem, please fill out the warranty claim form and click on the vehicle button. Once the form is submitted and approved, you may ship the entire vehicle back to Redcat Racing along with a completed warranty parts return form. Once received, Redcat technicians will inspect and repair your vehicle with no charges for labor. Redcat reserves the right to require payment for any additional parts needed if they are not covered under warranty. Redcat also requires payment for shipping the item back to you, which will be charged to your credit card. Note: Unless agreed to in advance by one of our technicians, Redcat Racing does not reimburse customers for fees incurred in shipping a warranty item/vehicle back to us.

Redcat Racing
23 West Watkins Street
Phoenix, AZ 85003